

Email consent form

Most large email providers (e.g. Gmail, Hotmail) encrypt emails they handle and are very secure. That being said, HIPAA laws state that personal medical information sent over email must meet certain requirements that go beyond what is provided in a typical email account. HIPAA-compliant email services often require visiting a portal or website and setting up a password. I have used these services in the past and found that they cause issues. Patients often don't use the HIPAA-compliant system and instead email me personal medical information at my business email using their primary email. This creates a confusing scenario where information is being exchanged over two different email services. In addition, emails sent over HIPAA-compliant systems often end up in spam folders and may not be read.

HIPAA laws allow for patients to receive personal medical information over non-HIPAA-compliant email services if they consent to it.

If you are okay with receiving personal medical information at your primary email address, please indicate so on the form by choosing option one.

If you do not wish to receive personal medical information at your primary email address, please choose the second option. In this case, information will be communicated to you over the telephone or fax.